

# Performance of the Portuguese Airports Jorge Silva

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Introduction

The air transportation provides to its users a fast net of transports at a global scale that is used annually by about 2.2 thousand million of passengers.

Goods carried by this mode of transport represent 35% of the international trade.

About 40% of the international tourists travel using air mode.

About 2,000 air companies in the world operate a fleet with about 23,000 aircraft connecting about 3,750 airports through a net of routes of some millions of miles managed for about 160 providers of air services.



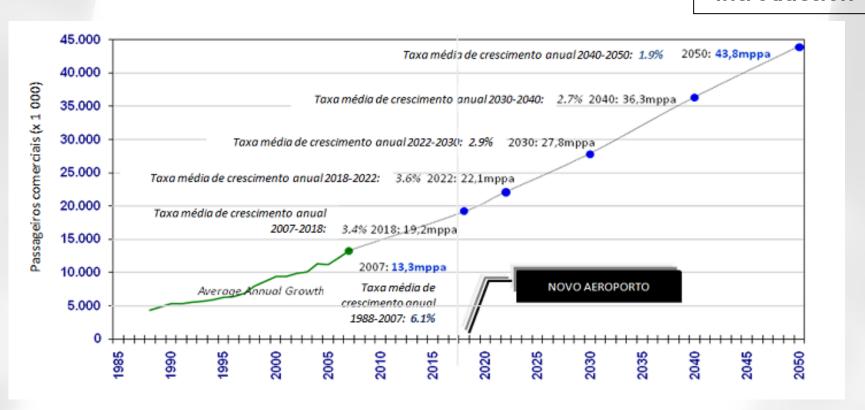


Introduction

Forecast of the evolution of the air transportation of passengers at a world-wide level, for the period between 2008 and 2027 (ICAO, 2008).



#### Introduction



Evolution of the air transportation in Portugal, verified (green line) and foreseen (cinereous line), between 1985 and 2050 (NAER, 2010).



Introduction

The airport sector has in the Benchmarking a tool for analysis not only of the performance and efficiency of each airport but also for the definition of objectives on the basis of the performance and efficiency of its pairs.

There are some works concerning benchmarking of airports each one using different indicators of performance; some use simple indicators as, for example, the number of slots, while others consider productivity indicators as, for example, the number of passengers for the area of passengers terminal.

The use of simple indicators in the process of benchmarking produces rankings of performance, in turn the use of productivity indicators produces rankings of efficiency.



**Performance Indicators** 

The simple indicators can be divided in two groups:

Inputs: Runways, Slots, Area of the Passengers Terminal, Area

of the Cargo Terminal;

Outputs: Aircraft Movements, Passengers, Cargo.

The productivity indicators are based on both input and output simple indicators:

Passengers / Area of the Passengers Terminal;

Cargo / Area of the Cargo Terminal;

Aircraft Movements / Slots;

Aircraft Movements / Runways.



MCDA and MacBeth

The methodologies in use to evaluate the performance of airports are divided in two groups: single-dimensional and multi-dimensional.

Among single-dimensional ones the prominence goes for the Method of the Partial Measure.

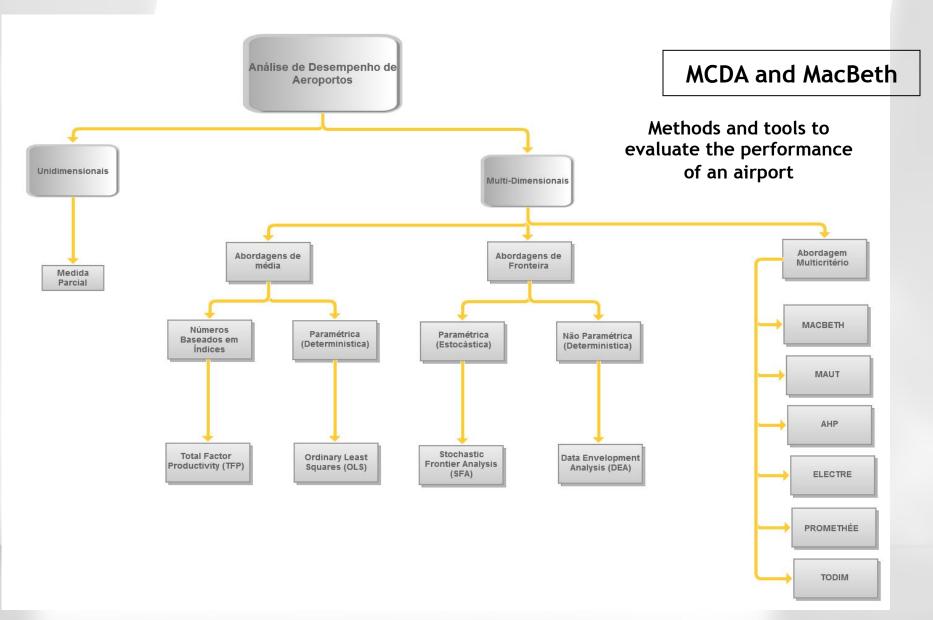
The multi-dimensional ones are divided in 3 sub-groups:

those of Average Approach (Total Factor Productivity - TFP, and Ordinary Least Square - OLS);

those of Frontier Approach (Stochastic Frontier Analysis - SFA, and Data Envelopment Analysis - DEA);

Multi Criteria Decision Analysis (MCDA).







MCDA and MacBeth

MCDA is one of the most used methodologies; others, purely mathematical, as the SFA and the DEA, have more complex formulations.

### Advantages of the MCDA:

It constructs a base for the dialogue between analysts and deciders that makes use of wide range and common points of view;

It facilitates the incorporation of uncertainties on the data in each point of view;

**(...)** 



MCDA and MacBeth

### Advantages of the MCDA:

It interprets each alternative as a commitment among the objectives in conflict; that is, it prevents any situation where may exist a superior alternative to the remaining ones on all the points of view;

It produces a good ordinance of the alternatives, essential when it is intended to construct rankings.

### Disadvantages of the MCDA:

In the choice of the performance indicators, but mainly in the attribution of the respective relative weights, which of course involve some degree of subjectivity.



MCDA and MacBeth

Tools associated with the MCDA:

MAUT (Theory of the *Multivariable* Utility);

AHP (Analytic Hierarchy Process);

MACBETH (Measuring Attractiveness by a Categorical Based Evaluation Technique);

ELECTRE (Elimination and Choice Expressing Reality);

TODIM (Taking Of Interactive Decision Multi Criteria);

PROMETHÉE (Ranking Organization Method for Enrichment of Evaluations).



MCDA and MacBeth

MacBeth allows to evaluate options having in account multiple criteria.

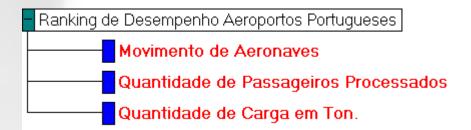
The basic distinction between MacBeth and other methods of Multi Criteria Decision Analysis is that this requires only qualitative judgments on the differences of attractiveness between elements to generate punctuations for the options in each criterion and to ponder the criteria.

MacBeth compares the alternatives among themselves but also with references, that can be better or worse than the alternatives, being therefore an ideal tool to produce rankings.

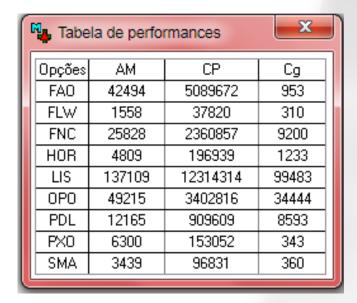
The main disadvantage is the subjectivity that can be induced in the determination of the weights of the criteria, but... can be mitigated.



1) Ranking of performance of the portuguese airports



**Decision Tree** 

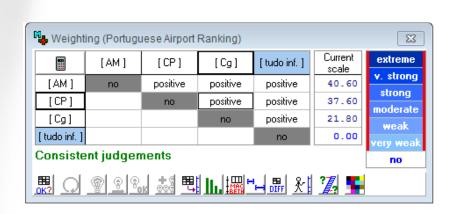


Airport data

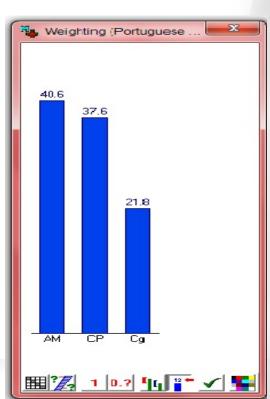


1) Ranking of performance of the portuguese airports

An inquiry was launched to 30 aeronautical specialists for the determination of the weights of each criterion.

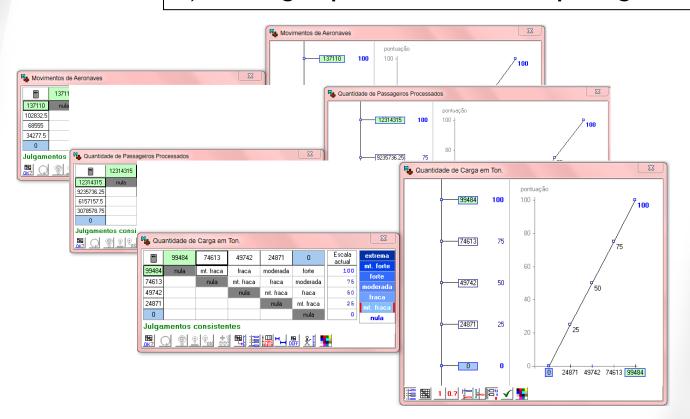


Attractiveness of the criteria based on the opinion of the specialists





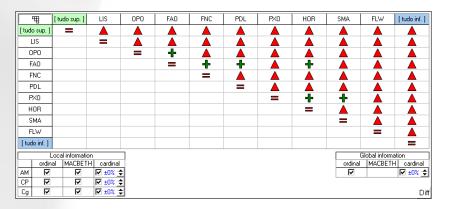
1) Ranking of performance of the portuguese airports



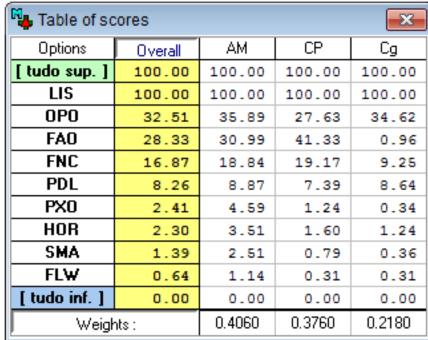
Coefficients of balance for the performance indicators



#### 1) Ranking of performance of the portuguese airports



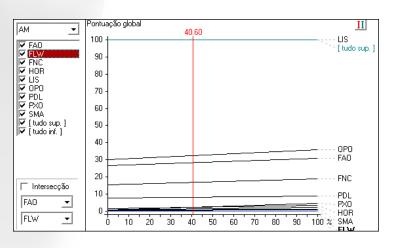
**Analysis of robustness** 



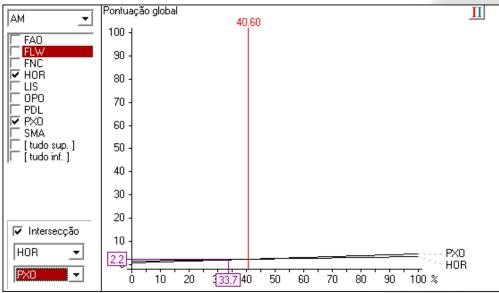
Ranking of performance



#### 1) Ranking of performance of the portuguese airports



Analysis of sensitivity of the weight of criterion AM



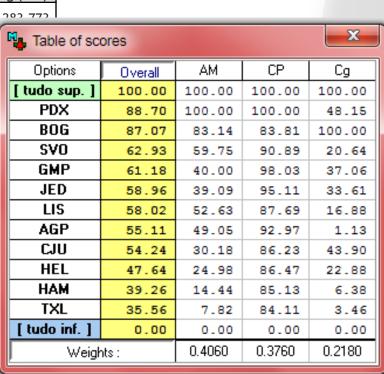
Analysis of sensitivity of the weight of criterion AM for the airports of Horta and Porto Santo



2) Ranking of performance of some world-wide airports with the CP => Lisbon (LIS)

| País                     | Aeroporto | Código | AM      | СР         | Cg (ton)              |
|--------------------------|-----------|--------|---------|------------|-----------------------|
| Estados Unido da América | Portland  | PDX    | 260.510 | 14.043.489 | 707 777               |
| Coreia do Sul            | Seoul     | GMP    | 104.214 | 13.766.523 | 🍓 Tabi                |
| Arábia Saudita           | Jeddah    | JED    | 101.845 | 13.357.093 | Opti                  |
| Espanha                  | Malaga    | AGP    | 127.769 | 13.056.155 | [ tudo                |
| Rússia                   | Moscow    | SVO    | 155.660 | 12.764.263 | PD                    |
| Portugal                 | Lisboa    | LIS    | 137.109 | 12.314.314 | BO                    |
| Finlândia                | Helsinki  | HEL    | 65.072  | 12.142.873 | SV<br>- GM            |
| Coreia do Sul            | Jeju      | CJU    | 78.611  | 12.109.837 | JE                    |
| Alemanha                 | Hamburg   | HAM    | 37.619  | 11.954.560 | LI                    |
| Alemanha                 | Berlin    | TXL    | 20.384  | 11.812.625 | AG                    |
| Colombia                 | Bogota    | BOG    | 216.592 | 11.770.339 | C1                    |
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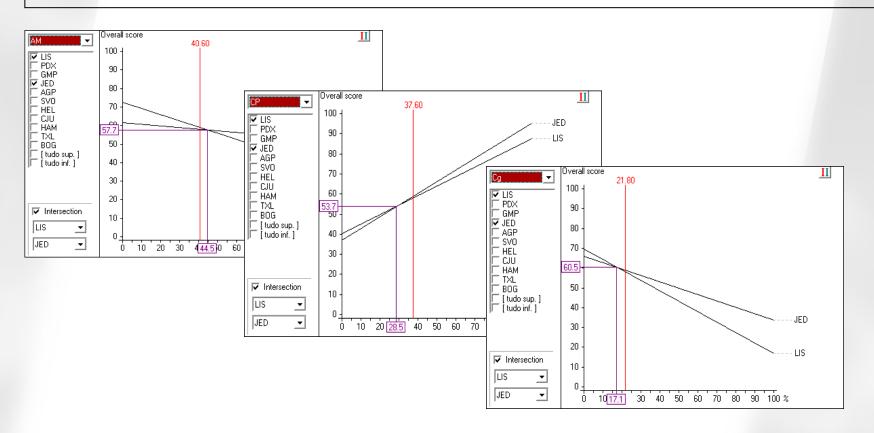
Airport data



Ranking of performance



2) Ranking of performance of some world-wide airports with the CP => Lisbon (LIS)



Analysis of sensitivity of the weight of criteria AM, CP and Cg for airports LIS and JED



3) Self Benchmarking of efficiency of some portuguese airports

Ranking de Eficiência de Aeroportos

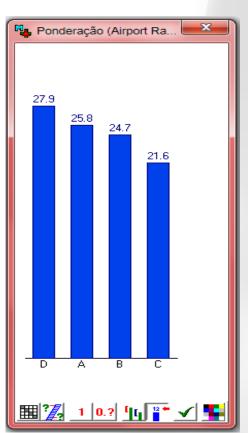
Quantidade de Passageiros Processados / Àrea do Terminal de Passageiros

Quantidade de Carga em Ton. / Área do Terminal de Carga

Número de Operações de Aeronaves / Número de Posições de Parqueamento de Aeronaves

Número de Operações de Aeronaves / Número de Pistas

**Decision tree** 



Weight of the productivity criteria



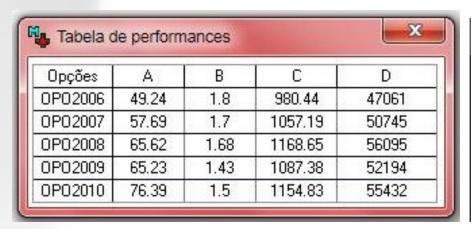
### 3) Self Benchmarking of efficiency of some portuguese airports

| Número de Pistas          | 2006      | 2007      | 2008      | 2009      | 2010      |
|---------------------------|-----------|-----------|-----------|-----------|-----------|
| Porto (OPO)               | 1         | 1         | 1         | 1         | 1         |
| Funchal (FNC)             | 1         | 1         | 1         | 1         | 1         |
| Área T. Passageiros (m²)  | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 69.112    | 69.112    | 69.112    | 69.112    | 69.112    |
| Funchal (FNC)             | 44.590    | 44.590    | 44.590    | 44.590    | 44.590    |
| Área Terminal Carga (m²)  | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 19.141    | 19.141    | 19.141    | 19.141    | 19.141    |
| Funchal (FNC)             | 7.535     | 7.535     | 7.535     | 7.535     | 7.535     |
| Posições Parq.º Aeronaves | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 48        | 48        | 48        | 48        | 48        |
| Funchal (FNC)             | 17        | 17        | 17        | 17        | 17        |
| Passageiros Processados   | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 3.402.805 | 3.986.748 | 4.534.829 | 4.508.330 | 5.279.531 |
| Funchal (FNC)             | 2360857   | 2.419.697 | 2.448.574 | 2.348.040 | 2.239.353 |
| Operações de Aeronaves    | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 47.061    | 50.745    | 56.095    | 52.194    | 55.432    |
| Funchal (FNC)             | 25.828    | 25.616    | 25.961    | 25.162    | 25.898    |
| Carga Processada (ton)    | 2006      | 2007      | 2008      | 2009      | 2010      |
| Porto (OPO)               | 34.444    | 32.585    | 32.215    | 27.375    | 28.782    |
| Funchal (FNC)             | 9.368     | 9.012     | 9.303     | 8.732     | 8.654     |

Data on the airports of Porto (OPO) and Funchal (FNC), 2006 - 2010



3) Self Benchmarking of efficiency of some portuguese airports



|  | Tabela de performances |       |      |         |       |  |  |  |
|--|------------------------|-------|------|---------|-------|--|--|--|
|  | Opções                 | Α     | В    | С       | D     |  |  |  |
|  | FNC2006                | 52.95 | 1.24 | 1519.29 | 25828 |  |  |  |
|  | FNC2007                | 54.27 | 1.2  | 1506.82 | 25616 |  |  |  |
|  | FNC2008                | 54.91 | 1.23 | 1527.12 | 25961 |  |  |  |
|  | FNC2009                | 52.66 | 1.26 | 1480.12 | 25162 |  |  |  |
|  | FNC2010                | 50.22 | 1.15 | 1523.41 | 25898 |  |  |  |

Data on the airport of Porto (OPO), (productivity indicators)

Data on the airport of Funchal (FNC), (productivity indicators)



3) Self Benchmarking of efficiency of some portuguese airports

| Tabela de pontuações |               |        |        |        |        |  |  |
|----------------------|---------------|--------|--------|--------|--------|--|--|
| Opções               | Global        | Α      | В      | С      | D      |  |  |
| [ tudo sup. ]        | 100.00        | 100.00 | 100.00 | 100.00 | 100.00 |  |  |
| FNC2008              | 99.40         | 100.00 | 97.58  | 100.00 | 100.00 |  |  |
| FNC2006              | 98.43         | 96.43  | 98.39  | 99.49  | 99.49  |  |  |
| FNC2007              | 97.85         | 98.83  | 95.16  | 98.67  | 98.67  |  |  |
| FNC2009              | FNC2009 97.42 |        | 100.00 | 96.92  | 96.92  |  |  |
| FNC2010              | 95.49         | 91.46  | 91.13  | 99.76  | 99.76  |  |  |
| [ tudo inf. ]        | 0.00          | 0.00   | 0.00   | 0.00   | 0.00   |  |  |
| Peso                 | s:            | 0.2580 | 0.2470 | 0.2160 | 0.2790 |  |  |

Ranking of efficiency of the airport of Funchal, (2006-2010)

2008 is the more efficient year of the airport of Funchal, when it reached the best results for the criteria A, C and D.

2010 is the less efficient year, with the lowest results of all the period for the criteria A and B.

Although the efficiency of this airport always presents values above 95.49% between 2006 and 2010, in the really they oscillated from year to year.



#### 3) Self Benchmarking of efficiency of some portuguese airports

| Tabela de pontuações |        |        |        |        |        |  |  |
|----------------------|--------|--------|--------|--------|--------|--|--|
| Opções               | Global | Α      | В      | С      | D      |  |  |
| [ tudo sup. ]        | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |  |  |
| OPO2010              | 95.30  | 100.00 | 83.33  | 98.82  | 98.82  |  |  |
| OPO2008              | 94.72  | 85.90  | 93.33  | 100.00 | 100.00 |  |  |
| OPO2009              | 87.71  | 85.39  | 79.44  | 93.05  | 93.05  |  |  |
| OPO2007 87.59        |        | 75.52  | 94.44  | 90.46  | 90.46  |  |  |
| OPO2006              | 82.86  | 64.46  | 100.00 | 83.90  | 83.90  |  |  |
| [ tudo inf. ]        | 0.00   | 0.00   | 0.00   | 0.00   | 0.00   |  |  |
| Pesos:               |        | 0.2580 | 0.2470 | 0.2160 | 0.2790 |  |  |

Ranking of efficiency of the airport of Porto, (2006-2010)

For the airport of Porto (OPO) the year of 2010 was the most efficient, for opposition to the year of 2006 that was the less efficient.

In the perspective of each criterion: 2006 presents the best score for B, 2008 for C and D, and 2010 for A.

It is remarkable the increment in the efficiency of this airport between 2006 (82.86%) and 2010 (95.30%), that is, 12.44% during these 5 years.



Conclusion

The capacities of the MacBeth were explored through its application to 3 distinct cases of study involving Portuguese airports and others of a world-wide scale.

The results are conditioned for some constraints we assumed since the beginning, and for some limitations inherent to the MCDA methodology and the MacBeth tool.

These are exploratory results... but they are also enough elucidative of the potentialities of these, methodology and tool.

**(...)** 



Conclusion

For decision makers the main advantages can be:

to construct rankings of performance and efficiency for a set of airports, allowing to verify the position of the infrastructure in the ranking, and in the comparison with pairs to perceive where it is possible to get increments necessary to modify that position;

to construct rankings of performance and efficiency of the same airport throughout the years, allowing a clear notion of the impact of eventual investments (or the lack of them) in the behavior of the infrastructure.



Conclusion

#### Future research:

to introduce in the model other criteria that translate the impacts of (for example) the ramp accidents or the sudden climatic alterations;

to widen the base of specialists of the aeronautical sector for the constitution of more robust weights for the criteria to be adopted.



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